# Pulakesh Mondal

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#### **EDUCATION**

Lovely Professional University, Punjab

Master of Computer Applications
University of Calcutta, Kolkata

Bachelor of Science (Honours) in Computer Science

**September 2022 - July 2024** 

June 2019 - August 2022

### **SKILLS**

• Languages: JAVA, Python

• Frameworks: Spring Boot, FastAPI

• API & Tools: RESTful APIs, Postman, Jira

• Databases: MySQL, PostgreSQL, MongoDB, Redis

• Web Technologies: HTML, CSS, JavaScript

• Cloud & DevOps: AWS, Docker, Linux, Git, GitHub Actions

• Soft Skills: Problem Solving, Team Collaboration, Adaptability, Communication Skills.

#### **WORK EXPERIENCE**

### IT Operations Associate | SCIENCEDOMAIN International

September 2024 - April 2025

- o Diagnosed and resolved 50+ system and network issues, improving overall system uptime by 20%.
- o Monitored performance and supported routine operations, helping maintain 85% system availability for teams.
- o Provided technical support to team members, achieving issues resolution satisfaction rate of 90% based on feedback.

### **PROJECTS**

#### Pharmatrack - Pharmaceutical Supply Chain Integrity Platform

September 2025 - Present

- A microservices-based system built with Spring Boot and FastAPI to ensure end-to-end traceability and regulatory compliance across pharmaceutical supply chains.
- Implemented an event-driven architecture with Kafka to enable real-time shipment tracking and automated alerting for anomalies such as counterfeit or expired drugs.
- Designed and optimized backend services using scalable API design principles, increasing API response efficiency by 25% and ensuring 99% service availability across components.

# Curate - Personalized Recommendation System | LINK 1 | LINK 2

March 2025 - August 2025

- Built and deployed a **Python** based recommendation engine that delivered personalized movies and music suggestions, increasing user engagement by 30% through accurate preference-based filtering.
- Implemented CRUD operations with PostgreSQL for structured data storage and Redis caching for high-performance recommendation queries.
- Developed scalable APIs with FastAPI, improving system throughput by 25% and ensuring smooth handling of concurrent user requests.
- Implemented JWT authentication, rate limiting and robust input validation which reduce unauthorized access attempts
  maintaining overall system security and reliability.

# Surehealth - Ecommerce web application | LINK

June 2023 - September 2023

- o A full-stack Java e-commerce application for purchasing medicines and healthcare products online.
- o Developed admin and customer modules, inventory tracking, cart management and other features.
- Optimized relational database schemas to ensure data integrity and improved query performance, achieving a 25% reduction in query response time.

# CERTIFICATES

#### Software Engineering Internship Certificate (JPMorgan Chase & Co) | LINK

 Completed a practical software engineering simulation demonstrating skills in Kafka messaging, H2 database integration and REST API development.

## SQL Certificate (HackerRank) | LINK

 Gained proficiency in writing optimized SQL queries, including JOINS, subqueries, window functions, aggregations and data manipulation, to analyze and manage relational databases efficiently.

# AWS Certified SAA (GeeksforGeeks) | LINK

• Learned foundational AWS concepts including EC2, S3, IAM, VPC, load balancing and cloud architecture fundamentals, gaining hands-on experience in deploying and managing cloud resources.